

## Trusted local sector experience.

AMC offers trusted expertise within specific industry sectors.



## Are you ready to see what operational excellence looks like?

Our goal is to maintain operational excellence at all times by continuously measuring against performance, setting the benchmark for the highest cleaning standards. These include:

- ✓ Robust KPIs measured against a Service Level Agreement
- ✓ Customer self-rating on all our services
- ✓ Regular site audits and online reporting for transparency
- ✓ A rigorous and structured review process



## We're committed to doing things right.

We maintain a strong commitment to our planet and its future, striving for continual improvement wherever possible. This includes minimizing waste, recycling where possible, using biodegradable cleaning products and maintaining an environmental reporting system. Ecohygiene, our hygiene services arm, is an official business change maker of One Girl, and a member of 1% for the planet, a global network of businesses tackling our planet's most pressing environmental issues.

We are also committed to creating better futures for people. We promote inclusive workforces with respect for diversity of race, gender and abilities. We also take a firm stance against modern slavery, with special policies to protect people from exploitation.



# How do your cleaning standards measure up?

[amcclean.us](http://amcclean.us) +1 (833) 8176500

USA | Australia | New Zealand



Call us on +1 (833) 8176500 to learn where they need to be.



# For the right cleaning standards, you need to know the benchmark.







At AMC Commercial Cleaning, we're committed to being above the benchmark for the right cleaning and hygiene standards. The result is safer, cleaner and hygienic workplaces and surroundings where people feel secure and confident to be present at work.

We do this because we believe its important to look after people, especially in the new normal of COVID.

Established in 1988, our family-owned and operated heritage helps us ensure people are always put first, with their health and wellbeing front of mind.

## Communication is key to every good relationship. We make it easy.

When understanding and a quick response is needed, you can rely on AMC to make it happen. Our structured communication gives you the support and action you need, no matter what the situation.

 On-site communication book	 Local help desk	 Pre-emptive Surface disinfection	 Specialist targeted surface disinfection
 Proven escalation processes to minimize risk	 24/7 emergency number	 Infection control	 Post-contamination cleaning
 Email correspondence	 Customer Portal		

## Going above and beyond for safety.

COVID-19 has created a new normal in the way we live and work, so maintaining a safe and clean workplace has never been more vital. At AMC, we go the extra mile to look after our people on the frontline – because we believe it's the right thing to do.

## Our Business Sectors.



Senior Care / Nursing Home



Daycare / Playschool



Schools



Grocery Stores / Food Marts



Retail / Showrooms



Offices / Commercial



Medical / Healthcare

Learn more about our sectors at [www.amcclean.us](http://www.amcclean.us)

## We can take care of everything.

 Floor remediation	 High pressure rinsing and washing	 Mechanical scrubbing	 High cleans	 Pest control
 Waste management	 HVAC services & Fire services	 Hygiene and washroom solutions	 Consumables	

## What our customers think.



The AMC cleaning team are professional, polite and conscientious of their work and go above and beyond when we have ad hoc requests each night – right down to the crew messaging us photos when they have completed some requests.



Thanks for all of your hard work – you do a fantastic job, always with a smile on your face. Looking forward to working with you for years to come. Thanks again! Megan and the team at ALDI (Southland).



Our AMC janitor, Suraksha, is always of a cheerful disposition and is thorough and efficient in her work. We really appreciate the work that you put in so that we can come to work to a fresh and clean boutique ready for another day of delivering great customer experiences. Thanks AMC!

